



# Interact

## CUSTOMER SELF-CHECK

The Interact module allows you to add self-check functionality for customers to the other Communico modules such as Broadcast, Roam and Engage. It is a software-only solution, allowing you to specify and maintain the hardware that is right for your branches and budget.

## Customer features

### ✓ Self-check

Customers can check in, check out and renew items without staff assistance using your library's own self-scanners and screens.

### ✓ Item information

Customers can scan items to get information such as reviews from Content Café and see recommended next reads from Novelist.

### ✓ Event check-in

Customers can check in for registered events by scanning tickets or using a manual check-in list.

### ✓ Patron sign-up

New customers can sign up for a library card and account (ILS dependent).

### ✓ Recommendations

Once customers have checked out their items, you can suggest Novelist-recommended items they may also like. A quick tap and the patron can email details of the item to themselves or scan a QR code for a direct link in your catalog.

### ✓ Promote with receipts

Connect Interact to a printer and patrons can be suggested similar reads on a checkout receipt with a scannable link directly to the item in your catalog.

And with Interact fully integrated with Attend — our events management module - you can choose to promote your library's events, too.

